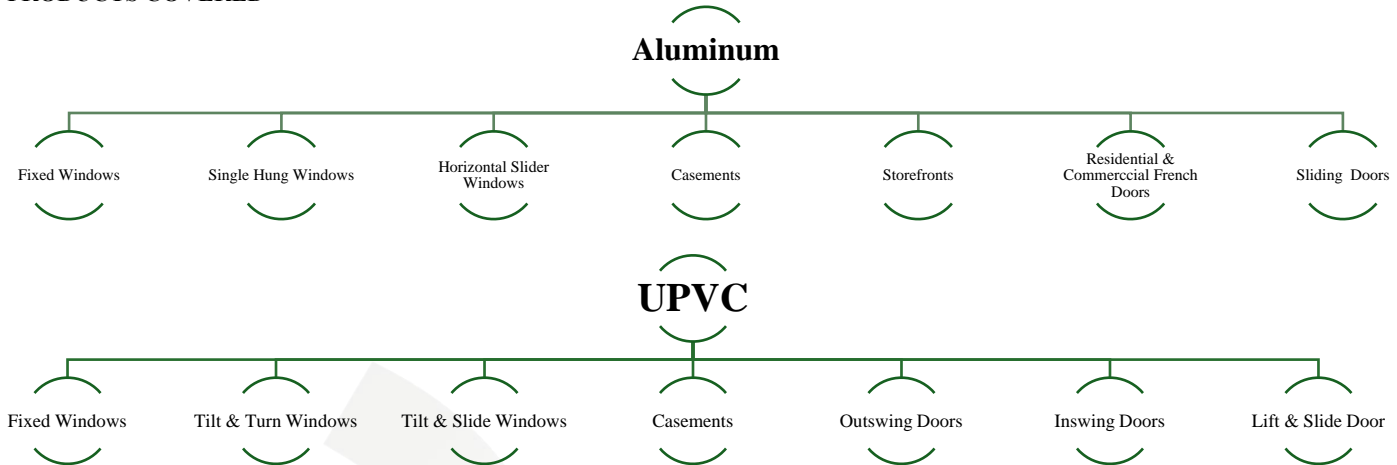


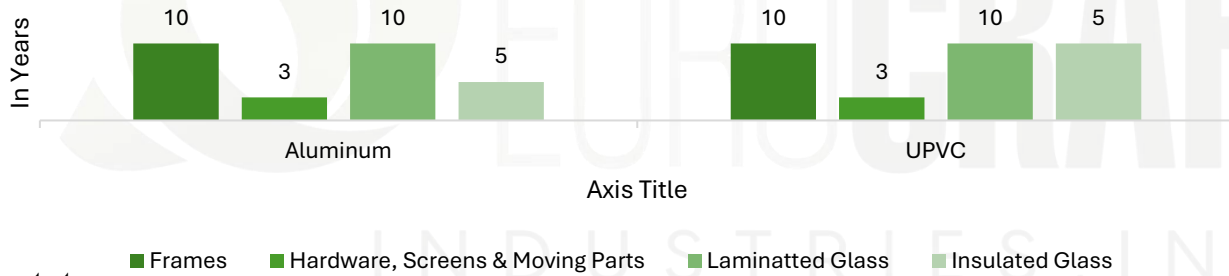
I. WARRANTY COVERAGE

Eurocraft Industries ("Company") warrants its impact-resistant ALUMINUM and UPVC windows and doors ("Products") against defects in manufacturing and materials under normal use and conditions, subject to the terms, limitations, and exclusions outlined herein.

PRODUCTS COVERED



WARRANTY PERIOD



I.I. Important information

I.I.I. Frame:

Aluminum components of the frames/sash members shall be free from defects in material and workmanship as of the date of delivery by Eurocraft Industries, INC. If any aluminum component comes into direct contact with copper-treated wood, including but not limited to wood treated with Alkaline Copper Quaternary (ACQ) or if any damage results from exposure to harmful cleaners, chemicals, or environmental factors, this warranty shall be rendered null and void.

UPVC components of the frame/sash members shall be free from defects resulting in cracking, blistering, rotting, rust, warping, peeling, corrosion, chipping, or pitting. Laminated or colored interior and exterior finishes are warranted against defects such as peeling, blistering, cracking, corrosion, and significant or uneven discoloration resulting from normal weathering. If damage results from exposure to harmful cleaners, chemicals, or environmental factors, or if damage occurs due to any of the warranty exclusions set forth herein, including but not limited to exclusions described in other warranty provisions above, this warranty shall be rendered null and void.

I.I.I.I. Hardware, Screens & Moving Parts:

The company warrants that the mechanical operation of hardware, screens, and moving components shall be free from defects in material and workmanship for the applicable warranty specified below.

Aluminum Components: The mechanical operation of hardware, screens, and moving parts is warranted to be free from material defects and workmanship from the date of shipment. Normal wear and tear, along with naturally occurring changes such as tarnish, corrosion, oxidization, or discoloration of hardware finishes or component parts, are not considered defects and are expressly excluded from this warranty.

UPVC Components: The hardware's mechanical functionality is warranted to be free from material defects and corrosion by red rust from the date of shipment. In coastal areas (defined as locations within 1,000 meters of the sea as the crow flies). If hardware comes into contact with other metals that may trigger a galvanic reaction, if damage occurs due to harmful cleaners, chemicals, or environmental factors or damage arises from any other exclusions specified in this warranty or other applicable warranty provisions, this warranty shall be rendered null and void.

I.I.I.II. Glass:

General Characteristics of Glass

Glass products may inherently exhibit certain characteristics such as bubbles, discolorations, blurs, debris, and scratches. These characteristics are typical and are not considered defects, as they meet or exceed standard specifications for:

- Flat Glass: ASTM C1036
- Heat-Treated Flat Glass: ASTM C1048
- Laminated Architectural Flat Glass: ASTM C1172
- Coated Flat Glass: ASTM C1376
- Insulated Flat Glass: ASTM E2190

Additionally, heat-strengthened or tempered glass may display inherent distortions, which are also excluded from this limited warranty. Glasses with special coatings may require specific cleaning procedures to maintain their appearance and performance.

Laminated Glass Units

Laminated glass units are warranted against defects resulting in material obstruction of vision or delamination for the following periods from the date of shipment:

- Laminated with SentryGlas® Interlayer: Ten (10) years
- Laminated with Polyvinyl Butyral (PVB) Interlayer: Five (5) years

Insulating Glass Units

Insulating glass units are warranted products for a period of five (5) years from the date of shipment and for UPVC products for a period of five (5) years from the date of shipment against permanent obstruction of vision due to fogging or film formation caused by dust or moisture in the dead air space of a sealed unit under normal conditions. These units meet the durability and performance requirements outlined in ASTM E2190.

Warranty Claims and Limitations

If any glass unit is found and verified by Eurocraft Industries to be defective within the applicable warranty period, Eurocraft will, at its discretion, either:

- Provide a replacement unit without charge, or
- Refund the purchase price of the defective glass.

In no event will Eurocraft's liability exceed the purchase price of the glass. If Eurocraft decides to replace the defective glass, it will not be responsible for expenses including, but not limited to, shipping, removal of the defective unit, installation of replacement units, labor, materials, or any other damages, including incidental, indirect, special, or consequential damages. Furthermore, the warranty of the replacement glass will be limited to the remainder of the warranty period of the original glass.

Exclusions

This limited warranty does not cover:

Glass breakage.

Failure caused by acts of God or an intervening cause.

Failure due to mishandling, misuse, abuse, or improper installation, including scratches or abrasions from the use of abrasive cleaners, solvents, acids, or any other chemicals used on or around the product.

Application of films.

Incompatibility with other glazing or installation materials such as coatings, sealants, setting blocks, lubricants, gaskets, insulation, or any other related materials.

Installation in high moisture environments, including but not limited to swimming pool or greenhouse enclosures.

Improper design or specification, installation by people who are not qualified glaziers, or by any other cause whatsoever not within Eurocraft's exclusive control.

Disclaimer

No other warranties, express or implied, are provided except as explicitly stated herein. This warranty is supported by the glass manufacturer and may only be modified upon written approval of Eurocraft's President or Vice President(s).

Stress Cracks

Stress cracks in glass panels that fall outside the parameters defined in the Eurocraft's Glass Policy guidelines, or that result from natural settlement or extreme thermal variations between interior and exterior environments, shall not be considered defects in materials or workmanship and are expressly excluded from this limited warranty.

II. LIMITATIONS AND EXCLUSIONS

This warranty does not cover the following:

Improper Installation: Any damage or defect resulting from incorrect or unapproved installation, including installations not adhering to local building codes, industry standards, or manufacturer's recommendations.

Improper Storage and Handling: Damages incurred from incorrect storage, transportation, or handling of products, including scratches, dents, or cracks caused by negligence.

Improper Maintenance or Use: Failure to properly clean or maintain products, including failure to remove corrosive substances, or using incorrect or abrasive cleaning agents.

Chemical Damage: Exposure to harmful chemicals, solvents, or incompatible materials that cause corrosion, discoloration, or degradation.

Environmental Exposure: Damage caused by extreme weather conditions, such as excessive UV exposure, acid rain, or salt air without adequate maintenance.

Natural Disasters and Acts of God: Damage resulting from earthquakes, hurricanes, tornadoes, floods, fires, or any other natural disasters.

Acts of Vandalism or Accidents: Damage caused by intentional acts, negligence, or accidental incidents.

Structural Issues: Any defects caused by building settlement, foundation shifts, or other structural changes that affect the product's performance.

Unauthorized Modifications or Repairs: Alterations or repairs conducted by unauthorized personnel or use of unapproved replacement parts.

Caulking and Sealants: As caulking is considered a routine maintenance responsibility of the owner, it is not covered under this warranty.

Color Variations: Natural variations in color, texture, or gloss due to weathering, aging, or manufacturing processes.

Glass Breakage: Breakage of glass caused by external impact, scratches, or other accidental damage.

Aftermarket Modifications: Any damage resulting from the application of aftermarket films, coatings, tints, or modifications that alter the original product.

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Aluminum Contact with Copper Treated Wood: Damage resulting from contact with materials such as Alkaline Copper Quaternary (ACQ).

Improper Use: Using products in applications that exceed design specifications or intended usage, including exposure to temperatures beyond the product's tolerance.

Product Aging: Normal wear and tear, including fading, chalking, or weathering.

Installation Failures: Damage caused by faulty installation techniques or non-compliance with the company's installation instructions.

Third-party Products: This warranty does not cover components not manufactured by Eurocraft Industries, including third-party hardware, which are subject to the original manufacturer's warranty.

LIMITED REMEDIES IF EUROCRRAFT INDUSTRIES PRODUCT DOES NOT CONFORM THIS LIMITED WARRANTY

EUROCRRAFT INDUSTRIES SOLE OBLIGATION UNDER THIS WARRANTY IS STRICTLY LIMITED TO PROVIDING THE NECESSARY COMPONENTS OR PARTS REQUIRED TO REPAIR OR, AT EUROCRRAFT'S SOLE DISCRETION, REPLACE THE PRODUCTS COVERED UNDER THIS WARRANTY. SUCH REPAIRS OR REPLACEMENT WILL BE PROVIDED FREE OF CHARGE OR AT A PRORATED PRICE, PURSUANT TO THE GUIDELINES SPECIFIED IN THE TABLES CONTAINED WITHIN THIS WARRANTY.

EUROCRRAFT INDUSTRIES SHALL NOT BE LIABLE FOR ANY LABOR, SHIPPING, OR DELIVERY COSTS ASSOCIATED WITH THE REPAIR OR REPLACEMENT OF THE PRODUCT. FURTHERMORE, EUROCRRAFT INDUSTRIES SHALL NOT BE RESPONSIBLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, OR SPECIAL DAMAGES ARISING FROM A CLAIM FOR BREACH OF THIS WARRANTY.

THE ORIGINAL WARRANTY PERIOD SHALL NOT BE EXTENDED OR RENEWED DUE TO ANY REPAIR OR REPLACEMENT PERFORMED UNDER THIS WARRANTY.

REPLACEMENT PRODUCTS MAY NOT MATCH THE EXACT COLOR, TEXTURE, OR APPEARANCE OF THE ORIGINAL PRODUCT, OR OF THE REMAINING WINDOWS AND DOORS IN THE HOME, DUE TO VARIATIONS CAUSED BY AGING, WEATHERING, DYE LOT DIFFERENCES, OR OTHER FACTORS. [YOUR COMPANY NAME] SHALL NOT BE RESPONSIBLE OR LIABLE FOR ANY SUCH COLOR DIFFERENCES. EUROCRRAFT INDUSTRIES IS UNDER NO OBLIGATION TO ENSURE THAT THE REPLACEMENT PRODUCT PRECISELY MATCHES THE ORIGINAL PRODUCT OR ANY OTHER PRODUCTS REMAINING WITHIN THE HOME.

Eurocraft Industries reserves the right to discontinue or alter the design, specifications, or manufacturing process of any of its products at any time. In the event that the original component or product is no longer available, Eurocraft Industries retains the right to substitute a component deemed by Eurocraft Industries to be of equal quality and performance.

THIS WARRANTY EXCLUSIVELY APPLIES TO EUROCRRAFT INDUSTRIES PRODUCTS LISTED HEREIN THAT ARE INSTALLED IN OWNER-OCCUPIED RESIDENTIAL HOMES. THE APPLICABLE WARRANTY PERIODS FOR THESE PRODUCTS, AS DETAILED IN THE TABLES ABOVE, COMMENCE ON THE DATE OF DELIVERY BY EUROCRRAFT TO THE CUSTOMER'S / DISTRIBUTOR, DEALER, AGENT, OR REPRESENTATIVE SPECIFIED LOCATION.

III. OWNER RESPONSIBILITIES

The longevity and optimal performance of Eurocraft's products depend on proper care, maintenance, and periodic cleaning. Products must be maintained with reasonable care, and increased maintenance is required in salt-air or coastal environments. Failure to adhere to the recommended cleaning, care, and maintenance guidelines will render this limited warranty null and void.

Owners are responsible for the following maintenance and care obligations:

Regular Cleaning: Clean products regularly using mild soap and water.

Periodic Inspections: Conduct and document periodic inspections to identify any potential issues, with increased frequency in coastal or salt-air environments.

Use of Recommended Cleaners: Only use cleaners recommended by the Company and avoid abrasive materials that may damage product surfaces.

Avoid Exposure to Harsh Conditions: Prevent exposure to harsh chemicals, corrosive materials, and extreme environmental conditions.

Proper Storage and Protection: Ensure products are properly stored and protected from impact, excessive moisture, and extreme temperatures.

For detailed guidance, refer to the Company's Maintenance and Care section.

IV. REMEDY Eurocraft's obligation is limited to repairing or replacing defective parts at its discretion. Replacement parts may differ in color due to aging or manufacturing variations. Labor, transportation, or installation costs are not covered.

V. WARRANTY VOIDING CONDITIONS This warranty will be null and void if:

Products are improperly installed, altered, or repaired by unauthorized personnel.

The owner fails to provide maintenance records upon request.

Products are modified or exposed to unauthorized coatings or films.

Products are improperly handled, transported, or stored.

VI. NON-TRANSFERABILITY This warranty is non-transferable and only applies to the original purchaser.

VII. SUPPLEMENTAL COMMERCIAL WARRANTY PROVISION

Eurocraft's products installed in non-owner-occupied residential dwellings, including but not limited to apartments and rental homes, or used for commercial purposes such as schools, churches, hospitals, government-owned structures, and office buildings, shall be covered under this limited warranty solely in accordance with the terms and conditions specified in the warranty table above. Such coverage is subject to all exclusions outlined in this limited warranty, including but not limited to the exclusions set forth on the first page of this document.

VIII. SUPPLEMENTAL EXPORT WARRANTY PROVISION: PRODUCTS INSTALLED OUTSIDE THE UNITED STATES.

Eurocraft's liability under this limited warranty shall be limited to the replacement of nonconforming goods or parts or, Eurocraft's sole discretion, a refund of the purchase price paid to Eurocraft, subject to the provisions outlined in the warranty table above (warranty period).

Eurocraft shall not be responsible for on-site inspections, warranty repairs, labor costs, or delivery expenses associated with the repair or replacement of products. Furthermore, Eurocraft shall not be liable for any consequential, incidental, indirect, or special damage arising from the installation, use, or replacement of its products.

IX. CARE AND MAINTENANCE

BEST PRACTICES

INDUSTRIES, INC.

To ensure the longevity and optimal performance of your windows and doors, implement the following best practices:

Wash products with light pressure to prevent scratches.

Clean and rinse each window or door individually to avoid long-term residue.

Clean aluminum frames immediately after installation to prevent corrosion from construction chemicals.

Avoid leaning on window or door screens, as they are not designed to protect against falls.

WHEN TO CLEAN YOUR PRODUCTS

General Maintenance: Clean at least once per year.

Coastal Areas: Clean at least once a month.

Harsh Environments: Increase cleaning frequency based on environmental conditions.

IMPORTANT PRECAUTIONS

Avoid using the following on windows, screens, doors, or hardware to prevent damage and maintain warranty validity:

Power washers or garden hoses.

Metal tools, sharp objects, abrasive pads.

Petroleum-based products, acidic or caustic cleaners/solvents.

Hydrochloric or phosphoric acids.

CLEANING INSTRUCTIONS**GLASS**

Rinse with clean water to remove dust and dirt.

Apply soft, water-saturated cloth or a pre-mixed glass cleaner.

Avoid leaving cleaner residue on glass, rinse thoroughly and dry quickly.

For optimal results, clean during cooler temperatures without direct sunlight.

Important: Frequent cleaning prevents surface dirt buildup and potential stains.

FRAMES

Rinse with clean water to remove debris.

Clean with mild soap and water, testing a small area first.

Apply a light car-wax solution annually to aluminum frames after cleaning to protect against salt spray and corrosion.

SCREENS

Remove screens and lay them on a flat, clean surface.

Gently clean using a soft brush with mild soap and water.

Allow screens to dry completely before reinstalling.

HARDWARE

Sliding glass door wheels have sealed bearings and do not require lubrication.

Lubricate hinges, thumb turns, and other moving parts with light oil (e.g., mineral, hemp, or olive oil).

Inspect and clean weatherstrips regularly with a damp cloth. Replace if damaged.

Clean weep systems routinely to ensure proper drainage.

Wipe tracks and sills with a damp cloth or vacuum to remove dust and dirt.

X. CONDENSATION GUIDE**UNDERSTANDING CONDENSATION**

Condensation appears as water or frost on windows and occurs when warm, moist air contacts cooler, dry air. An everyday example is a bathroom mirror steaming up after a hot shower. Similarly, the interior or exterior of windows may fog due to temperature differentials.

ARE WINDOWS TO BLAME?

Condensation is not a result of faulty windows. Glass surfaces are typically the first place where condensation appears because they are usually the coolest surfaces in a home.

WHAT CAUSES CONDENSATION?

Condensation is caused by moisture in the air. Modern energy-efficient homebuilding materials are designed to retain heat and prevent air exchange. While these features keep homes warm, they also trap moisture, especially when combined with water vapor from showers, cooking, or dryers not vented outdoors. Older windows allowed more air exchange, which inadvertently helped moisture escape. If you observe more condensation after installing new windows, it is likely due to their enhanced energy efficiency.

HOW TO REDUCE CONDENSATION

The key to reducing condensation is controlling indoor humidity. Moisture naturally accumulates in homes, especially during humid summers and when new construction materials are used.

Tips to Reduce Condensation:

Crack open windows or doors daily to increase airflow.

Run exhaust fans longer in kitchens, bathrooms, and laundry rooms.

Open drapes and blinds to allow air circulation.

Turn off humidifiers or other moisture-adding devices.

Install and use dehumidifiers where necessary.

If living in northern climates, additional measures include:

Installing storm windows or replacing single-pane windows with insulated ones.

Placing plants in less-used rooms or sunrooms during cold periods.

Waterproofing basement floors and walls.

Remove radiator pans until sweating is resolved.

Ensuring open-faced gas heaters are vented through chimneys.

WHEN TO BE CONCERNED

While minor condensation is normal, certain signs require immediate attention:



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INDUSTRIES, INC.

Condensation between glass layers indicates a broken seal, requiring glass replacement.

Moisture spots on ceilings or walls, peeling paint, rotting wood, or fungus/mold/mildew growth suggest significant moisture problems.

Contact a qualified heating and cooling contractor if such issues arise.

WARRANTY CONSIDERATIONS

Condensation caused by environmental factors or lack of ventilation is not covered under the warranty. To maintain warranty validity, implement proper ventilation and humidity control measures.

XI. CLAIM PROCEDURE

All claims must be submitted within **30 days** of discovering the defect. Claims submitted after this period will be denied.

Any claim for defect under this limited warranty must be submitted promptly after discovery to the independent dealer or distributor from whom the product was purchased and within the warranty period specified above. If you cannot locate the independent dealer or distributor from whom the product was purchased, you may contact Eurocraft for assistance at services@eurocraft-usa.com or call 305-713-1871. To help us serve you better, all claims must include proof of purchase, product identification or order number, the address where the product is installed, and a description of the problem.

Some states do not allow the exclusion or limitation of incidental or consequential damage or the limitation of remedies for a breach of warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

XII. GOVERNING LAW

This warranty is governed by the laws of the State of Florida. Disputes shall be resolved in the courts of Miami-Dade.

XIII. SEVERABILITY

If any provision of this warranty is deemed invalid, the remaining provisions shall remain in full force and effect.

XIV. ENTIRE AGREEMENT

This document constitutes the entire warranty agreement. Any modifications must be in writing and signed by an authorized representative.

XV. DISCLAIMER

EXCEPT AS EXPRESSLY STATED HEREIN, EUROCRAFT INDUSTRIES DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

NO DISTRIBUTOR, DEALER, AGENT, OR REPRESENTATIVE OF EUROCRAFT INDUSTRIES IS AUTHORIZED TO ALTER, AMEND, OR MODIFY THE TERMS OF THIS WARRANTY IN ANY MANNER, WHETHER ORALLY OR IN WRITING. EXCEPT AS EXPLICITLY STATED HEREIN, EUROCRAFT INDUSTRIES MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. ALL OTHER WARRANTIES NOT EXPRESSLY OUTLINED IN THIS DOCUMENT ARE HEREBY DISCLAIMED BY EUROCRAFT INDUSTRIES.

By purchasing and installing Eurocraft Industries products, the customer agrees to the terms and conditions of this limited warranty.

Signature	Print Name	Title	Date
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